

Schmidt's Country Kennel, L.L.C.

813 240th St Viola, IL. 61486

AGREEMENT TO KENNEL POLICIES: The undersigned agrees to all conditions stated below, has read each policy, and provided initials/signature to accept said policies. This agreement applies to any pets brought to Schmidt's Country Kennel by the undersigned pet owner or agent signing for the pet owner in their absence.

- A. _____ Boarding days are figured by calendar day, NOT 24 hrs. Partial days will be applied and fees will include tax (For AM pickups, 8am is a quarter charge and after 8am is a half day charge depending on drop off time).
- B. _____ Pets may be dropped off or picked up during business hours: Monday - Saturday 8am-11am and 4pm-6pm, Sunday 4pm-6pm (**Please do not show up outside of business hours**)

We are CLOSED and do NOT allow pick up or drop off on the following **Holidays**: New Year's Eve and Day, Easter Sunday, Memorial Day, July Fourth, Labor Day, Thanksgiving Eve and Day, Christmas Eve and Day. Each holiday of your pets stay adds an additional \$5.00 a day per kennel.

- C. _____ The dates I scheduled for my pet are the days I will be charged for. I understand travel plans change and I may pick up my pet sooner than planned but I am still responsible for paying for all of the days I booked for my pet.
- D. _____ To book a reservation my debit/credit card number was required on file or a deposit was made before my pets' stay. This is to cover the cancellation and no show policy which is as follows: 72 hr notice before the reservation. If less than 72 hrs OR there is a no show on my pet's reservation, my card on file will be charged for the cost of the stay which includes tax and a card processing fee OR my deposit becomes nonrefundable. If canceled within 72 hrs before the reservation I am not charged and my deposit will be refunded.

E. _____ If I bring my pet without food, I will be charged \$5.00 a day per pet for the use of the kennel's food.

F. _____ If my pet requires medication I am charged \$5.00 a day per pet (pill/chewable form medication will be excluded from being charged for as long as you bring a method to administer it. Example being: pill pockets, cheese, or peanut butter)

G. _____ If your dog is aggressive/dangerous toward the staff, there will be an up charge of \$15.00 per day to kennel your dog.

Signature: _____ Date: _____